SAQA ID: 8000 NQF LEVEL: 03 CREDITS: 09

APPLY BASIC BUSINESS PRINCIPALS

OUTLINE

MODULE 1 - Utilise machinery, equipment, materials and time allocated to the individual cost effectively and productively

✓ Identify and explain methods for ensuring cost-effective utilisation of allocated resources

MODULE 2 - Identify and apply goals aligned to the work situation, which reflect the organisational goals.

- ✓ Suggest methods to be used to combat cost overruns with respect to a given budget
- ✓ Explain how an individual's actions impact on organisational profit and/or loss and cash flow.

MODULE 3 - Maintain and enhance organisational image and customer service (both internal and external).

- ✓ Demonstrate an understanding of the impact of quality customer service on profitability
- ✓ Explain how an individual's actions impact on organisational profit and/or loss and cash flow

MODULE 4 - Identify and anticipate customer's requirements, and meeting those requirements within budget constraints

✓ Describe relationships between the stakeholders in a business and how that will impact on an organisations' success

MODULE 5 - Select and implement the most effective business solution to problems within his/her own operational environment and level of authority.

- ✓ Generate and consider options and possibilities for improving the profitability of an operation within a simulated environment, making recommendations on new methods and/or technologies which will enhance competitiveness
- ✓ Suggest methods to be used to combat cost overruns with respect to a given budget
- ✓ Describe the impact of new technologies on the budget of an organisation

DURATION:

Theoretical training: 2 days